

OKTA VDI GUIDE

Forward

Okta is an enterprise-grade, identity management service, used to provide Multi-Factor Authentication (MFA), also known as Two-Factor Authentication (2FA), for state users and provide a secure sign in process.

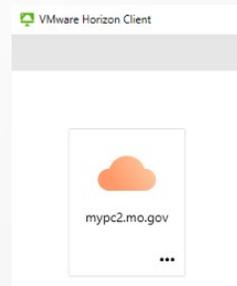
Below is the connection process to VDI with the additional steps that are associated with the Okta.

1. Run Horizon Client

Double click on the VMware Horizon client



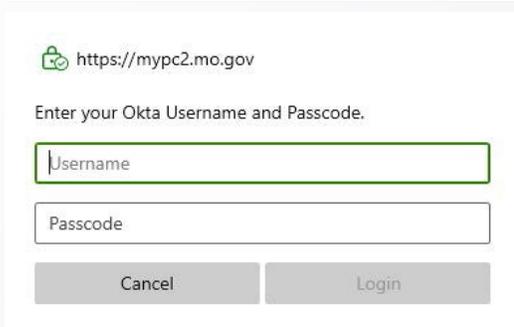
2. Connect to mypc2.mo.gov



3. You'll be prompted for your network username and OKTA passcode. You will be able to use the passcode from the OKTA Verify app, Google Authenticator app or your physical hardware token here. Then proceed to step 5.

If you only setup SMS, CALL or PUSH proceed to number 4, 5 or 6.

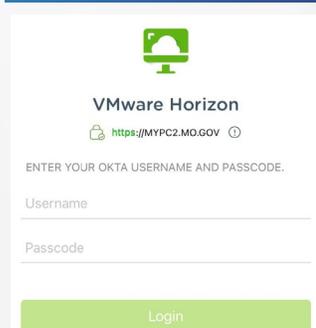
Windows

A screenshot of the Windows login screen for VMware Horizon. It shows the URL "https://mypc2.mo.gov" and the instruction "Enter your Okta Username and Passcode." Below this are two input fields: "Username" and "Passcode". At the bottom are "Cancel" and "Login" buttons.

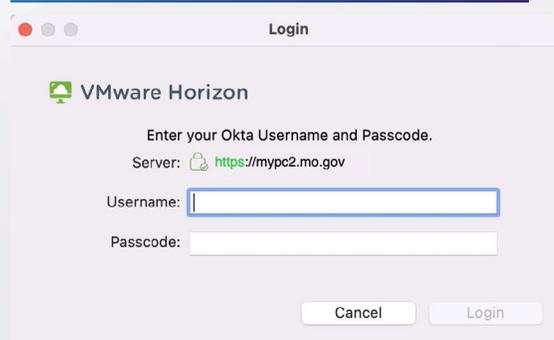
Android or Chrome device

A screenshot of the login screen on an Android or Chrome device. It features the VMware Horizon logo and the URL "https://MYPC2.mo.gov". Below the URL is the instruction "Enter your Okta Username and Passcode." and two input fields for "Username" and "Passcode". A green "Done" button is at the bottom.

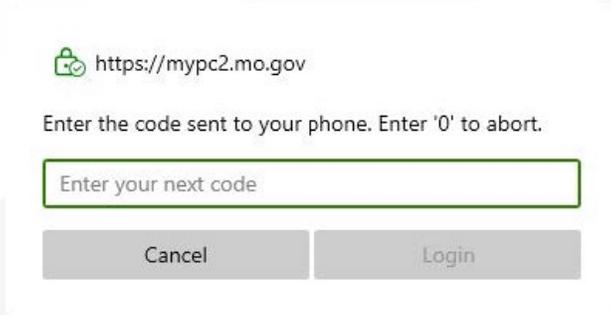
Apple

A screenshot of the login screen on an Apple device. It shows the VMware Horizon logo, the URL "https://MYPC2.MO.GOV", and the instruction "ENTER YOUR OKTA USERNAME AND PASSCODE." Below this are input fields for "Username" and "Passcode", and a green "Login" button at the bottom.

Mac

A screenshot of the login screen on a Mac. It shows the VMware Horizon logo, the instruction "Enter your Okta Username and Passcode.", and the "Server: https://mypc2.mo.gov". Below this are input fields for "Username" and "Passcode", and "Cancel" and "Login" buttons at the bottom.

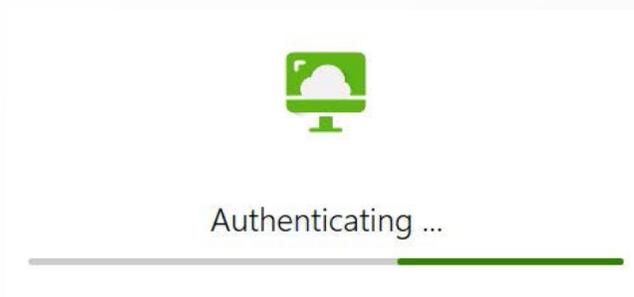
4. If using the SMS option enter your network username and the letters SMS in the passcode field. You'll then be prompted to enter the code sent via SMS to your phone. Then proceed to step 7.



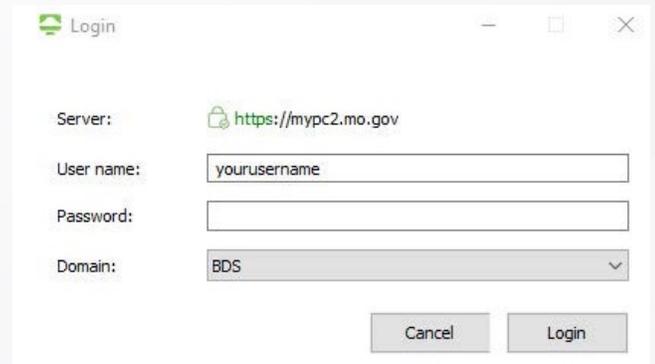
5. If using the CALL option enter your network username and the letters CALL in the passcode field. You'll then be prompted to enter the code you receive by the phone call. Then proceed to step 7.



6. If using the PUSH option enter your network username and the letters PUSH in the passcode field. The Horizon Client will go to a screen saying authenticating. You'll receive a notification on your phone. You'll click "Yes, It's Me". Then proceed to step 7.



7. You will then enter your network password and ensure the correct domain is selected and click Login. (Note: this is the same password and domain that you use when you are in the office)



8. You will then receive a window similar to the one below. To connect, you must double-click the monitor.

